

**A seminar that improves communication, problem solving, and job satisfaction.**



# PHI Coaching Supervision<sup>SM</sup>

*A supervisory approach that fosters respectful, person-directed relationships throughout your organization*

This highly effective training program teaches your management staff the skills of active listening, paraphrasing, and self-management when emotions get in the way of effective communication. This seminar is an opportunity to begin creating a shared culture of communication and problem solving throughout your organization.

PHI Coaching Supervision has been shown to:

- Improve job performance of staff, and quality of care for consumers
- Reduce the number of “fires” that managers have to put out each day
- Create a more stable workforce by reducing the cycle of turnover

**Who should attend?** Nurse supervisors, directors of nursing, charge nurses, staff educators and any staff in leadership positions. Please send a team of *at least two* people from your organization.

**Date:** Thursday & Friday, March 25 & 26, 2010 from 9:00 am to 4:30 pm

**Location:** Capitol Plaza Hotel, Montpelier, VT

**Cost:** \$450 per person

**Contact hours for nurses**

*This continuing nursing education activity was approved by PHI for 11.7 contact hours.*

**To Register:** Contact Amy Robins, PHI Massachusetts State Director at 617.328.7061 or via email at: [arobins@PHInational.org](mailto:arobins@PHInational.org)

**SAVE!** \$200 scholarships are available for all those who register before February 5

*This seminar fills quickly. Please respond no later than February 26, 2010.*

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**PHI is an Accredited Provider of the American Nurses Credentialing Center's Commission on Accreditation.**

**NOTE:** In the event of inclement weather, a cancellation notice will be sent to those registered. The training will be rescheduled and no refunds will be provided.